This tip presented by



703.236.5800

Full Macintosh OS X Consulting, Helpdesk & Service

Kerio Email Hosting MX Logic Spam & Virus Filtering Crashplan Offsite Backup Open Source Firewalling and Web Filtering

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How to view the entire email header when our support team is assiting you stop spam from getting to your inbox.

Select the Spam Message	
From: Kernele Span Subject: Fwd: New SPAM Date: July 6, 2009 9:42:45 AM EDT To: Comparison	
Begin forwarded message: From: Karen Lewis < Difference in the second s	
The others are still coming and here is a new one called "kgl, Fri, 4 Jul 2009 +0555 82% OFF" From:	

Click on the suspect message in your inbox to view the message.

View -> Me	essage	e -> Lo	ong He	aders				
🗯 Mail	File	Edit	View	Mailbox	Message	Format	Window Help	
00			Prev	iew Pane		•		
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This shows the details that allow the message travel from your computer to your intended recipient. It also shows other details as to why it was (or was not) classified as spam.

See the Long H	leaders
From: Subject:	Ewel New SPAM
Date:	
To:	
Beturn-Path:	
Received:	from p02c11m081.mxlogic.net (I208.65.144.245i) by
	for (10, 10, 10, 10, 10, 10, 10, 10, 10, 10,
Received:	from unknown [208.65.144.81] (EHLO p02c11o148.mxlogic.net) by p02c11m081.mxlogic.net (mxl_mta-6.2.0-4) over TLS secured channel with ESMTP id
	c5ff15a4.3273833360.691634.00-033.p02c11m081.mxlogic.net (envelope-from cbf@mgrouparchitects.com>); Mon, 06 Jul 2009 07:42:53 -0600 (MDT)
Received:	from unknown [ (EHLO mail. (EHLO m
	85ff15a4.2908277648.266543.00-002.p02c110148.mxlogic.net (envelope-from ch@mgrouparchitects.com>); Mon, 06 Jul 2009 07:42:52 -0600 (MDT)
Received:	trom come of the second se
Maaaara kk	Using TLSVT/SLLV3 with opner ACS128-SHA (128 Dis)) for the second state of the second
Message-Id:	CBCBCF0/4+040+401E-002E-E39/100E0A0U@id=
Mime-Version:	In unipartical entrance, boundary ==>pple=man=0=+0100002
References:	
X-Mailer:	
X-Spam:	[F=0.2000000000; CM=0.500; S=0.200(2009062201)]
X-Spam:	F=0.2000003433; B=0.500(0); CM=0.500; MH=0.500(2009070618); R=0.500(1096615610); S=0.200(2009062201); SS=0.500; SC=none]
X-Mail-From:	
X-Mail-From:	
X-Source-lp:	[(unknown)]
X-Source-Ip:	[(unknown)]
X-Analysisout:	[v=1.0 c=1 a=MuNoUyfZhZOk44tr16R9mg==:17 a=ezu9rLIMAAAA:8 a]
X-Analysisout:	[=X3osjzD9AAAA:8 a=7N3Jztj61EFJ-0YmHScA:9 a=8T1xDWjNxmTn7CB]
X-Analysisout:	[WDOz5rYFitQAA:4 a=oRy3GxWvRaYA:10 a=C_b5BcJ0ceUA:10 a=Lmz1]
X-Analysisout:	[2]JXGIQA:10 a=KIEQ0vv7NekA:10 a=Yoqun6IpX09COcRD:21 a=ueS2]
X-Analysisout:	[sKAYhSgEOSWg21 a=l6Xlp9KBAWB0E6DSUQMA:9 a=-rMCG0d4aiPNPNN]
X-Analysisout:	[1KPgA:/ a=xQdabrrgaD1KKn48HKSDgW29UNwgA:4]
X-Analysisout:	(v=1.0 c=1 a=YWXR2qb94GUpq/4stqHD/w=:1/ a=82U9fLIMAAAA3:a)
X-Analysisout:	
X-Analysisout:	
X-Analysisout:	
X-Analysisout:	IKPAA' a=xQa5nrgaD1KKn4sRKsDgW29UNwgA:4]

You'll see something like the above when you view the long headers.

## Forward the spam message to support@4macsolutions.com

	Attach Address Fonts Colors Save As Draft	Photo Browse	r Show Statione
To:			
Ce.			
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Reply To:			
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http://www.4m IM/iChatAV: w	acsolutions.com/>		10/2009
and a strategy of the		Priority	None
AC	A * APP * ACTC * ACHDS	V	To Dos and Eve
Please use these co	ides in the subject line of your email so that I may properly prioritize your message)	New T	o Do New Ever
2 - Important issue, 3 - Interesting info, rea	to be addressed within given timeframe, or Info that you need to know and may need to communicate to team or customer.	Ψ	Message Co
lanin forwardad n		<b>v</b>	No
ogin ioi waldou n	noougo.		
From: Date: July 6, 200	> 99:42:45 AM EDT		
To: Will O'Neal <			
Return-Path: <	aw SPAM		
Received: from	202c11m081_mxlogic.net ([208.65.144.245]) by [1000.09:45:53.0400] (using TLSv1/SSLv3 with cipher 1000.09:45:53.0400]		
Received: from	unknown [208.65.144.81] (EHLO p02c11o148.mxlogic.net) by p02c11m081.mxlogic.net (mxl_mta-6.2.0-4) over TLS secured channel		
with ESMTP id c	off15a4.3273833360.691634.00-033.p02c11m081.mxlogic.net (envelope-from -		
Received: from	(EHLO ) by p02c11o148.mxlogic.net (mxl_mta-6.2.0-4) over TLS secured		
channel with ES 2009 07:42:52 -0	MTP id 85ff15a4.2908277648.266543.00-002.p02c11o148.mxlogic.net (envelope-from <		
Received: from	) (authenticated use		
Jul 2009 09:42:4	) (using TLSv1/SSLv3 with cipher AES128-SHA (128 bits)) for 6-0400		
Message-Id: <b< td=""><td>EBEF674-8C46-451E-8C5E-E997186E3A0C@</td><td></td><td></td></b<>	EBEF674-8C46-451E-8C5E-E997186E3A0C@		
Mime-Version: 1	I.0 (Apple Message framework v930.3)		
References: <c< td=""><td>67774E5.4A43A%kg)@</td><td></td><td></td></c<>	67774E5.4A43A%kg)@		
	Mair (2.530.5) J0000000; CM=0.500; S=0.200(2009062201)]		
X-Mailer: Apple X-Spam: [F=0.20	000003433; B=0.500(0); CM=0.500; MH=0.500(2009070618); R=0.500(1096615610); S=0.200(2009062201); SS=0.500; SC=none]		
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When you hit Forward, the Lonh Headers will be included in the message. Make sure you have not selected a portion of the message, otherwise you won't get your intended result. This way, we get the entire message, which helps us determine the best way to keep that message from getting through to

your inbox again.