

This tip presented by



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Full Macintosh OS X Consulting, Helpdesk & Service

**Kerio Email Hosting
MX Logic Spam & Virus Filtering
Crashplan Offsite Backup
Open Source Firewalling and Web Filtering**

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Showing the Full Email Header (Apple Mail.app)

How to view the entire email header when our support team is assisting you stop spam from getting to your inbox.

Select the Spam Message

From: [REDACTED]
Subject: Fwd: New SPAM
Date: July 6, 2009 9:42:45 AM EDT
To: [REDACTED]

Begin forwarded message:

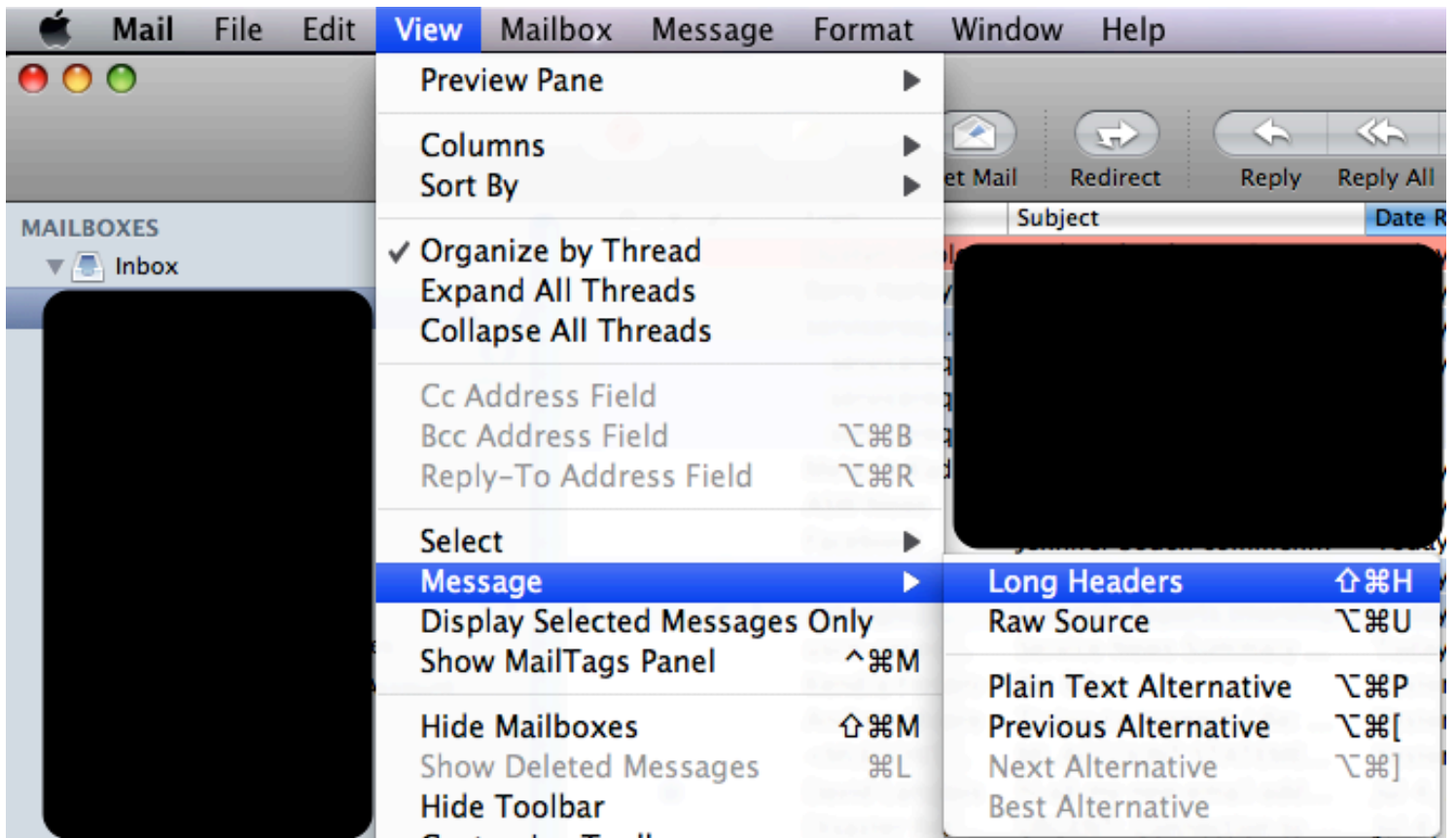
From: Karen Lewis <[REDACTED]>
Date: July 6, 2009 9:31:17 AM EDT
To: Barry Harley <[REDACTED]>
Subject: New SPAM

The others are still coming and here is a new one called "kgf, Fri, 4 Jul 2009 +0555 82% OFF"

From:

Click on the suspect message in your inbox to view the message.

View -> Message -> Long Headers



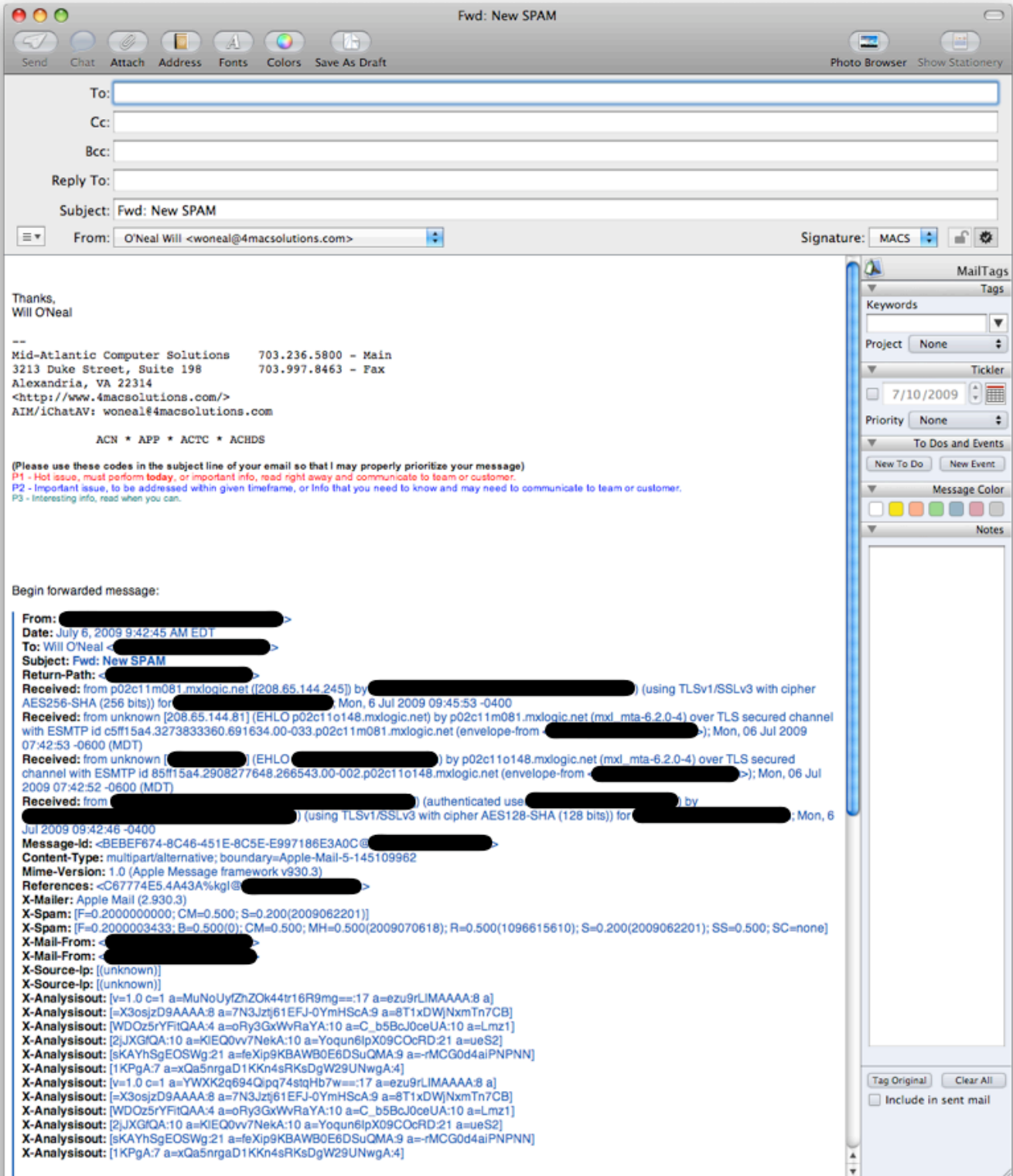
This shows the details that allow the message travel from your computer to your intended recipient. It also shows other details as to why it was (or was not) classified as spam.

See the Long Headers

```
From: [REDACTED]
Subject: Fwd: New SPAM
Date: July 6, 2009 9:42:45 AM EDT
To: O'Neal Will
Return-Path: [REDACTED]
Received: from p02c11m081.mxlogic.net ([208.65.144.245]) by [REDACTED] (using TLSv1/SSLv3 with cipher AES256-SHA (256 bits)) for [REDACTED]; Mon, 6 Jul 2009 09:45:53 -0400
Received: from unknown [208.65.144.81] (EHLO p02c11o148.mxlogic.net) by p02c11m081.mxlogic.net (mxl_mta-6.2.0-4) over TLS secured channel with ESMTP id c5f115a4.3273833360.691634.00-033.p02c11m081.mxlogic.net (envelope-from <bh@mgroupparchitects.com>); Mon, 06 Jul 2009 07:42:53 -0600 (MDT)
Received: from unknown [REDACTED] (EHLO mail.[REDACTED].com) by p02c11o148.mxlogic.net (mxl_mta-6.2.0-4) over TLS secured channel with ESMTP id 85f115a4.2908277648.266543.00-002.p02c11o148.mxlogic.net (envelope-from <bh@mgroupparchitects.com>); Mon, 06 Jul 2009 07:42:52 -0600 (MDT)
Received: from [REDACTED] ([192.168.0.129]) (authenticated user [REDACTED].com) by mail.[REDACTED].com (using TLSv1/SSLv3 with cipher AES128-SHA (128 bits)) for [REDACTED]; Mon, 6 Jul 2009 09:42:46 -0400
Message-Id: <BEBEF674-8C46-451E-8C5E-E997186E3A0C@>
Content-Type: multipart/alternative; boundary=Apple-Mail-5-145109962
Mime-Version: 1.0 (Apple Message framework v930.3)
References: <C67774E5.4A43A%kgj@>
X-Mailer: Apple Mail (2.930.3)
X-Spam: [F=0.2000000000; CM=0.500; S=0.200(2009062201)]
X-Spam: [F=0.2000003433; B=0.500(0); CM=0.500; MH=0.500(2009070618); R=0.500(1096615610); S=0.200(2009062201); SS=0.500; SC=none]
X-Mail-From: [REDACTED]
X-Mail-From: [REDACTED]
X-Source-Ip: [(unknown)]
X-Source-Ip: [(unknown)]
X-Analysisout: [v=1.0 c=1 a=MuNoUy/ZhZ0k44tr16R9mg==:17 a=eZu9rLIMAAAA:8 a]
X-Analysisout: [=X3osjzD9AAAA:8 a=7N3Jztj61EFJ-0YmHScA:9 a=8T1xDWjNxmTn7CB]
X-Analysisout: [WDOz5rYFiQAA:4 a=oRy3GxWwRaYA:10 a=C_b5BcJ0ceUA:10 a=Lmz1]
X-Analysisout: [2jJXG1QA:10 a=KIEQ0vv7NekA:10 a=Yoqun6lpX09COCRD:21 a=ueS2]
X-Analysisout: [sKAYhSgEOSWg:21 a=feXip9KBABW0E6DSuQMA:9 a=rMCG0d4aiPNPNN]
X-Analysisout: [1KPGa:7 a=xQa5nrgaD1KKn4sRKsDgW29UNwgA:4]
X-Analysisout: [v=1.0 c=1 a=YWXK2q694Q1pq74stqHb7w==:17 a=eZu9rLIMAAAA:8 a]
X-Analysisout: [=X3osjzD9AAAA:8 a=7N3Jztj61EFJ-0YmHScA:9 a=8T1xDWjNxmTn7CB]
X-Analysisout: [WDOz5rYFiQAA:4 a=oRy3GxWwRaYA:10 a=C_b5BcJ0ceUA:10 a=Lmz1]
X-Analysisout: [2jJXG1QA:10 a=KIEQ0vv7NekA:10 a=Yoqun6lpX09COCRD:21 a=ueS2]
X-Analysisout: [sKAYhSgEOSWg:21 a=feXip9KBABW0E6DSuQMA:9 a=rMCG0d4aiPNPNN]
X-Analysisout: [1KPGa:7 a=xQa5nrgaD1KKn4sRKsDgW29UNwgA:4]
```

You'll see something like the above when you view the long headers.

Forward the spam message to support@4macsolutions.com



When you hit Forward, the Lonh Headers will be included in the message. Make sure you have not selected a portion of the message, otherwise you won't get your intended result. This way, we get the entire message, which helps us determine the best way to keep that message from getting through to

your inbox again.